

Breakout Sessions
Schedule & Descriptions
Tentative

	System Administrators <i>Developed for SmartFindExpress operators</i>	Human Resources <i>Designed for managers of Substitute Services</i>	Information Technology <i>Highly technical sessions for IT professionals</i>
Thursday, April 10			
10:15 – 11:30	Transitioning from SEMS to SmartFindExpress Co-presenter: Linda Coffey, Fulton County	11 Factors that Impact Fill Rates	The eSS Development Philosophy
1:05 – 2:30	Creating a Healthy SmartFindExpress	Gain, Train & Retain Substitutes Co-presenter: Geoff Smith (STI)	Managing Phone Lines & Hardware
2:45 – 4:00	Customizing Search Rules	Highly Effective HR Training Methods Co-presenter: Client TBA	IT Roundtable Discussions
Friday, April 11			
9:35 – 11:00	Managing Phone Lines & Hardware	Utilizing SmartFindExpress for Department Groups	eSS Data Link
11:15 – 12:30	Introducing eSS Data Link	Client Presentation <ul style="list-style-type: none"> • Danny Deguire, Northside ISD Online Orientation • Kathy McCabe, Dufferin Peel School Based Budgeting • Kathryn Carter, York Catholic Training Substitutes 	eSS Strategic Partner: Dell Dell Presenter
12:35 – 1:15	Transitioning from SEMS to SmartFindExpress (repeat) Co-presenter: Dana Parker, Clovis USD	11 Factors that Impact Fill Rates (repeat)	eSS Strategic Partner: MySQL MySQL Presenter

System Administrator Sessions

Transitioning from SEMS to SmartFindExpress

Everything you need to know about moving to the latest eSchool Solutions technology – including the biggest differences for system administrators. We'll talk about current hardware specifications and take you through the implementation process with a client co-presenter.

Creating a Healthy SmartFindExpress

Join three of our experts – Karen Aho, Lori Nelson & Beth (Greenwood) Vinci – as they explain how to get the most from your investment. They'll teach you everything you need to know about metrics, proper hardware configurations and the benefits of going web.

Customizing Search Rules

Remember Call Patterns in SEMS? Well, we call them Search Rules in SmartFindExpress. Join our reigning expert – Donna Hunt –as she explains each list and how to order them so you get the results you need!

Managing Phone Lines & Hardware (for system administrators)

This popular session is back by request. Join representatives from our Systems Operations team as they explain critical updates, virus protection, security certificates, ID conversations and data backup. Plus, they'll explain the importance of proactively managing your telephone lines and share troubleshooting techniques.

Introducing eSS Data Link

Tired of entering data manually in SmartFindExpress? With eSS Data Link we've eliminated the need for redundant data entry. Find out why you no longer need to manually update work location changes (and other pesky updates/changes!) in SmartFindExpress.

Human Resources Sessions

11 Factors that Impact Fill Rates

Learn the key factors we've identified as having a direct impact on fill rates. With more than 600 clients, we know a thing or two (or eleven) about this topic! In this highly interactive session, we'll help you identify the factors that could be affecting fill rates in *your* district.

Gain, Train & Retain Substitutes

Come to this session prepared to learn from other districts and to share your best practices. Co-presented by Geoff Smith of the Substitute Teaching Institute, this session will assist you in identifying factors that have a direct impact on these three important initiatives.

Highly Effective HR Training Methods

How are you currently training your substitutes and teachers? What about your SmartFindExpress system administrator? Who is Sadie? Can she help? Find out the answers to these all-important questions when you join one of our Instructional Coordinators and a long-time client as they take you through highly effective training techniques.

Utilizing SmartFindExpress for Department Groups

Many of our clients use SmartFindExpress to manage more than just substitute teachers. Learn more about the benefits of adding additional employee groups in this interactive session. Join us as we take you through the process, step-by-step.

Client Presentations

Each year, we invite clients to share their best practices in substitute management. Please join three districts as they present on the following topics: online orientation, school based budgeting, and substitute teacher training.

Information Technology Sessions

The eSS Development Philosophy

Designed by our developers with IT professionals in mind, this session covers everything from A to Z. Join our development team as they discuss programming languages, software life cycle, product design, user experience, quality assurance and the BETA process.

Managing Phone Lines & Hardware (for IT professionals)

Phone lines and hardware for techies! Join representatives from our Systems Operations team as they explain critical updates, virus protection, security certificates, ID conversations, data backup and the importance of proactively managing your telephone lines. Plus, they'll share valuable troubleshooting techniques too.

eSS Data Link

Find out why we're psyched about eSS Data Link and why we think it's a tool your district can't live without. We'll show you the benefits of this exciting new product and the behind-the-scenes stuff that only IT professionals can appreciate.

IT Roundtable Discussions

Please join the development team for a series of technical discussions. This session is specifically for IT professionals.

eSS Strategic Partner: Dell

This year, we're pleased to announce several key strategic partnerships. Please join us and a Dell representative for information on our partnership and the Dell vision.

eSS Strategic Partner: MySQL

This year, we're pleased to announce several key strategic partnerships. Please join us and a MySQL representative for information on our partnership and the MySQL vision.